



Arizona State Board of Pharmacy
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**NOTICE & AGENDA FOR MEETING
OF THE ARIZONA STATE BOARD OF PHARMACY'S
CONSUMER COMPLAINT REVIEW COMMITTEE**

Pursuant to A.R.S. § 38-431.02, notice is hereby given to the members of the Arizona State Board of Pharmacy's Consumer Complaint Review Committee (Committee) and to the general public that the Committee will hold a regular meeting open to the public on:

**November 12, 2008 beginning at 11:30 A.M.
Arizona State Board of Pharmacy Office
1700 W. Washington, Third Floor Board Room
Phoenix, AZ 85007**

One or more of the members of the Committee may participate in the meeting by telephonic communications.

Title 2 of the Americans with Disability Act (ADA) prohibits the Board or its Committees from discriminating on the basis of disability in its public meetings. Persons with a disability may request a reasonable accommodation by contacting Cheryl Frush, Deputy Director at 602-771-2727. Requests should be made as early as possible to allow time to arrange the accommodation.

During the course of the meeting, the Committee, upon a majority vote of a quorum of the members, may, when necessary, hold an executive session for the purposes of obtaining obtain legal advice from the Board's attorney on any matter listed on the agenda pursuant to A.R.S. § 38-431.03(A)(3). The executive session will be held immediately after the vote and will not be open to the public.

The Committee Chair reserves the right to change the order of items on the agenda, except for matters set for a specific time.

The Agenda for the meeting is as follows:

OPEN SESSION

1. **Call to Order**
2. **Declaration of Conflicts of Interest**

EXECUTIVE SESSION

Pursuant to A.R.S. § 38-431.03(A)(2) and (3), the Committee, upon a majority vote of a quorum of the members, will go into Executive Session on the following items: to discuss, consider and receive records, information and/or testimony required by A.R.S. § 32-1940 to be kept confidential; and to obtain legal advice. All meeting attendees will be required to leave the meeting room during Executive Session. Any Committee vote will follow in Open Session.

3. **Review and Discussion of the Following Open Complaint/Investigation Files:**
(See Schedule "A" – a detailed listing of complaints is posted with the agenda in the Board office)

OPEN SESSION

4. **Legal Action** - Committee may take action on any of the matters discussed in Executive Session. The action may include instructions to investigators or legal counsel or recommendations to the Board.
5. **Adjournment**

Arizona State Board of Pharmacy- Consumer Complaint Review Committee

November 12, 2008

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SCHEDULE "A"

COMPLAINT REVIEW - LIST OF COMPLAINTS BEING REVIEWED

Complaint Number	Respondent
3563	Maria Marchion – Pharmacist
3564	Express Scripts – Permit Holder
3565	Express Scripts – Permit Holder
3566	Express Scripts – Permit Holder
3567	Jeanine Volk- Pharmacist
3568	Albertus Rinke – Pharmacist
3569	Muhannad Abawai - Pharmacist
3570	Ronny Kassees – Pharmacist
3571	Walgreens Mail Service – Permit Holder
3572	Mark Heinz – Pharmacist
3573	Pearl Chavez – Clerk
3580	Express Scripts – Permit Holder
3581	Scott Anderson – Pharmacist
3582	Mary McDaniel – Pharmacist
3583	Candy Mollindo – Pharmacy Technician
3584	Gloria Martinez-Howell – Pharmacy Technician Trainee
3587	Incident 1 – Michael Schember – Pharmacist Joshua Santiago – Pharmacy Technician Incident 2 – Robert Waugh, Jr. – Pharmacist
3589	Daniel May – Pharmacist Howard Walder - Pharmacist

Prepared and Posted 11/07/2008 CF